From: LesReitz@aol.com@inetgw

To: Microsoft ATR

Date: 1/24/02 1:23pm

Subject: Microsoft Settlement

I wish this case could be ended and Microsoft could get on with improving the world of us computer users. I have used MS95, 98 and now ME and have always been very satisfied with their operation. I was not coerced into using these products, I did so because they had better systems than anyone else had to offer. The prices I paid were fair.

Now AOL is suing MS and it is a ridiculous suit. They are doing more to push unwanted stuff onto us users than MS. I have been using AOL since 1995, now I am beginning to wonder if I should continue. In just the past week, several of the members of our computer have dropped AOL. They are getting to pricey and to pushy and I do not think their equipment is adequate for the number of people they are serving. It is sometimes almost impossible to log on.

If you call them regarding a problem they most often want to mess with your computer instead of admitting they are having a temporary problem.

Thank you. Leslie Reitz, 6209 E. McKellips Rd. #375, Mesa, AZ 85215